



**Home systems break.
Budgets shouldn't.**

Don't face home repair costs alone.
America's Preferred Home Warranty
can help save money on expensive
home system repairs.

SAMPLE

Coverage Plans*

Standard Coverage Plan

Standard Coverage Items

Attic and Exhaust Fans	•	Heating System	•
Built-In Dishwasher	•	Hotel Benefits	•
Built-In Microwave	•	Humidifier	•
Built-In Oven	•	Instant Hot Water Dispenser	•
Central Air Conditioning	•	Kitchen Refrigerator	•
Central Vacuum	•	Permanently Installed Sump Pump	•
Concealed Plumbing or Electrical	•	Plumbing	•
Duct Work	•	Roof Leak Repair	•
Electrical System	•	Septic System	•
Free-Standing Range/Cooktop	•	Water Heater	•
Garage Door Opener	•	Water Well Pump	•
Garbage Disposal	•		
Heating & Cooling Combination System	•		

Optional Coverage Plans

À la Carte Coverages *(Each sold separately)*

Additional Refrigerators
Gas Fireplace
Inground Pool/Spa
Premium/Salt Water Pool/Spa
Sprinkler System
Termite Control
Water Softener

Home Entertainment & Technology Plan

(See details on page 6)

Desktop Computers	•
DVD/Blu-Ray Players	•
Gaming Systems	•
Home Theater	•
Laptop Computers	•
Peripherals/Wearables	•
Printers	•
Routers	•
Tablets	•
Televisions/Monitors	•



Standard Coverage Pricing

Monthly Pricing

\$50 Deductible Plan

\$100 Deductible Plan

Yearly Pricing

\$50 Deductible Plan

\$100 Deductible Plan

Optional Coverages Pricing

Optional Coverages	Yearly	Monthly
Home Entertainment & Technology Plan by Fortegra (pg. 6)	•	•
Additional Refrigerators.....	•	•
Gas Fireplace.....	•	•
Inground Pool/Spa.....	•	•
Premium/Salt Water Pool/Spa.....	•	•
Sprinkler System.....	•	•
Termite Control.....	•	•
Water Softener.....	•	•

* Certain plans and items have limits on coverage. Scan the QR code on page 8 for full Terms & Conditions.



What Is Covered?



ATTIC AND EXHAUST FANS

Covered: Switches, controls, motors, bearings, and blades.

Not Covered: Shutters, belts and filters, circulation, or paddle-type fans.



CENTRAL AIR CONDITIONING

Covered: (Electric refrigerant central air conditioning units only.)

Coils and compressor, capacitor, motors, thermostat valves, thermostats, leaks in refrigerant lines, liquid suction line dryers, fuses, breakers, disconnect boxes, contactor, wiring, condensing units, evaporative coolers.

Not Covered: Window units, free-standing room units, water cooled units, portable units, any type of gas, lithium/glycol, outside and/or underground components and piping for geothermal, condenser fins, drain pans, cleaning, duct work associated with any gas units, filters, water towers, evaporative cooling pads, energy management systems, or recovery and recharge of refrigerant and chillers. Zone controls, zone motors, dampers, leak tests, registers and grills. The cost of a crane to install roof-mounted units. Electronic or ultraviolet (UV) air filters and cleaners.



ELECTRICAL

Covered: Electrical breakers, wiring, panels and sub-panels, plugs, fuses, switches, conduit, junction box, central vacuum systems. Concealed wiring limit shown on the Confirmation Page includes access, diagnosis, repair or replacement, and restoring or resurfacing to a rough finish.

Not Covered: Service entrance cables, meter boxes, any loss due to water seepage along service cable, any loss from overload or power failure, any electrical items or wiring located outside the perimeter of the principal dwelling and attached garage.



GARAGE DOOR OPENER

Garage must be attached to the Covered Home.

Covered: Motors, push buttons, control boards, drive mechanisms, chains.

Not Covered: Garage door, door track assemblies, counterbalance mechanisms, rollers, remote sensing units and infrared sensors, hinges, springs, keypads/touchpads, and remote transmitters.



HEATING SYSTEM

Covered: Central heating system including electric, gas, oil, gravity (centrally ducted only), steam or hot water heat systems, ductwork, interior gas lines, thermostats, relays and wiring. Heat exchanger and/or combustion chamber, electric heat pump, burners, circuit board, igniter, flame sensor, transformer, gas valves, baseboard convectors, pumps, motors, switches, heating elements. Hot water heat system boiler must have auto boiler feed; steam heat must have low water cut-off valve.

Hydronic systems only: Boiler zone valves, geothermal and/or water source heat pump components and parts located within the foundation of the Covered Home or attached garage which cool and/or heat the Covered Home.

Not Covered: Outside and/or underground components and piping for geothermal and/or water source heat pumps, well pump and well pump components for geothermal and/or water source heat pumps. Free-standing or portable heating units, through-wall units, heat lamps, coal or wood burning equipment, fuel oil or propane gas storage tanks, fuel oil lines, registers, vents, space heaters, grills, filters, solar heating systems, radiators, fireplaces, clocks, chimneys and chimney liners,

recovery and recharge of refrigerant, and cleaning and energy management systems. Leak tests. Zone controls, zone motors and dampers. Electronic or ultraviolet (UV) air filters and cleaners.



HUMIDIFIER

Covered: Permanently mounted furnace humidifier including pans, housing, motors, fans, humidistats, transformers, valves, and lines.

Not Covered: Humidifier pads, media elements, brushes, atomizers, and back flush units.



KITCHEN APPLIANCES

Coverage is limited to appliances located in the primary kitchen area of the Covered Home.

Covered: Free-standing range, built-in oven, cooktop, built-in dishwasher (pump, motor, timers, gaskets, spray arm, seals, air gap, latches, switches, heating element, control board), built-in microwave, refrigerator (compressor only), garbage disposal.

Not Covered: Water dispenser, cracked or broken thermal shells, any loss or damage of a cosmetic nature such as denting, chipping, the cost of attaining access, replacement or repair of countertops or cabinets, racks, baskets, clocks, timers, rollers, glass or ceramic cooktops, self-cleaning mechanisms, cooking accessories, doors, door hinges, knobs, handles, dials, keypads/touchpads, interior lining, door glass, latches, meat probes, rotisseries, shelves, ice makers, ice crushers, control board, soap dispensers, beverage dispensers, broken interior, loss due to rust-out and food spoilage, recovery and recharge of refrigerant, and freezers which are not an integral part of refrigerator. Failure, damage and/or jams to garbage disposal caused by bones and foreign objects other than food.



PLUMBING SYSTEMS

Covered: Drains and standard faucets, leaks and breaks to water, vent, gas or sewer lines, waste lines, assembly parts within the toilet tank, toilet wax ring and flange, valves to shower, tub diverter, interior hose bibs, stoppage in drain, vent and sewer lines; angle stops and risers. Clearing of stoppages (cleaning same lines after 14 days has elapsed shall be considered a new claim and is subject to a new Deductible). The foregoing is covered only within the perimeter of the main foundation of the Covered Home including attached garage. Permanently installed sump pumps (ground water only). Concealed plumbing limit shown on the Confirmation Page includes access, diagnosis, repair or replacement, and restoring or resurfacing to a rough finish.

Not Covered: Sinks, bathtubs, fixtures, exterior hose bibs, filters, sewage ejector pumps, shower-base pans, shower enclosures, tub enclosures, toilet bowl and tank, caulking, grouting, tile fields, lawn sprinklers, leach beds, root damage, any loss arising out of a condition of chemical or mineral deposits, water residue, rust-out, or insufficient capacity drain, insufficient or excessive pressure, loss arising from porcelain cracking, chipping, dents or other externally caused physical damages, storage or holding tanks, auxiliary sump pumps. Sewage lines located outside the main foundation of the Covered Home and blockages from tree roots and foreign objects.



ROOF

Covered: Water leaks only; rolled roofing, asphalt shingles, roof tiles, and flashing. Must occur during coverage period for coverage to apply.

Not Covered: Roof mount installations, roof vents, roof vent boots, gutters, drain lines, pre-existing leaks, leaks in any deck or balcony, leaks due to ice damming. Leaks which are caused by, or which result from, any of the following: Damage due

À la Carte Coverages

to persons walking or standing on the roof, missing and/or broken tiles or shingles, repairs or construction not performed in a workmanlike manner, failure to perform normal roof maintenance, replacement of entire roof, rotten wood, flat and/or hot tar roof, or acts of God such as tornado, hurricane, earthquake, fire, and lightning. Water damage must occur in the roof located over the primary living area, excluding attached garage.

SEPTIC

Covered: Septic tank and line from house, baffles, sewage ejector pump and switches.

Not Covered: Drain field, tile fields and leach beds, clean out, insufficient capacity, and blockages from tree roots and foreign objects.

WATER HEATER

Covered: Electric, gas, tankless, and instant hot water dispensers. Control thermostat and thermocouple, gas valves, pressure and temperature relief valve, heating elements, drain valve, dip tubes, blower motor, heat exchanger, burners, igniter, temperature sensor.

Not Covered: Oil hot water tanks, and Breakdown arising as a result of chemical, mineral deposits or sediment buildup, insufficient capacity, water residue or rust-out.

WATER WELL PUMP

Covered: Well pumps, valves, and regulators.

Not Covered: Pressure tanks, piping or electrical lines leading to or connecting pressure tank and primary dwelling, well casings, holding or storage tanks and re-drilling of well, screens, points, well pump if used for lawn sprinkler system or other like system.

Some coverage is subject to additional limitations as provided in the Terms & Conditions Section of the Consumer Home Warranty Service Agreement.



ADDITIONAL REFRIGERATORS (INCLUDES FREE-STANDING FREEZERS AND WINE COOLERS)

Covered: Compressor only.

Not Covered: Cracked or broken thermal shells, any loss or damage of a cosmetic nature such as denting, chipping, the cost of attaining access, keypads/touchpads, interior lining, door glass, latches, shelves, broken interior, loss due to rust-out and food spoilage, refrigerator control board, ice maker/beverage dispenser and their respective equipment, recovery and recharge of refrigerant.

GAS FIREPLACE (PERMANENTLY INSTALLED)

Covered: Gas valve, pilot, thermocouple, blower motor, and wall switch associated with ignition or fan.

Not Covered: Remote systems, decorative logs, mechanical hinges, glass, damper, flue or firebox.

INGROUND POOLS/SPAS

Covered: All components and parts of the heating, pumping, and filtration system. A spa, including an exterior whirlpool and hot tub, is also covered along with a swimming pool if the units utilize common equipment. If they do not, coverage is limited to the option selected for either the spa or the pool. If Premium/Salt Water/Spa is indicated on the Confirmation Page as covered, salt water components and cells are added.

Not Covered: Skimmers, pool sweeps, pool sweep motors, lights, liners, jets, concrete-encased, underground electrical, gas or plumbing lines, cleaning equipment, solar equipment, structural defects, all above ground pools.

SPRINKLER SYSTEM

Covered: Leaks and breaks of PVC lines, timers, bubbler heads, gate valves, solenoids, shut-off valve, and other activation controls.

Not Covered: Hydraulic systems; sprinkler heads with Breakdowns caused by abnormal wear and tear such as, but not limited to: Pet damage, lawn mower damage, freezing, vehicular damage, damage by roots or soil, improper installations, and adjustments or cleaning and human damage, sprinkler lines below pavement or decorative structures below hard surface.

TERMITE CONTROL

Covered: Spot treatment for existing subterranean termite infestation located in the interior of the Covered Home or exterior of the main foundation/perimeter of the Covered Home and attached garage.

Not Covered: Decks, fences, and infestation or treatment of any area farther than 24 inches away from the main foundation/perimeter of the Covered Home, preventative treatments; any repairs or damages due to subterranean termites.

WATER SOFTENER

Covered: Domestic water softener, brine tank, and connecting water lines.

Not Covered: Insufficient or excessive water pressure, color or purity of water, filters, resin beds, salt replacement, rust or corrosion, normal maintenance, purification systems, and all rented/leased water softeners.

Start A Claim

24/7/365 Person-to-Person Claims Service



We must receive your contractor's diagnosis of the item failure and provide you with telephone approval before having any work done. Reimbursement for services will not be made without prior approval.



1. Start Your Claim

First, make sure the item is covered by your plan.

If the item is listed as covered, you may start your claim with a phone call or online.



Phone:
800.648.5006

An APHW customer service representative will take your information, assign you a claim number, and review instructions to complete your claim.



Online:
APHW.COM

Scan this **Start A Claim** QR code or visit **aphw.com/start-claim**. Then follow the instructions to start your claim online and obtain a claim number.

2. Schedule

Once you receive a claim number, you may then call and schedule a local Licensed Contractor of your choice. Once your contractor arrives, they must first diagnose your problem.

Important: Before the contractor does any work, have the contractor call APHW with the diagnosis.

An APHW customer service representative will speak with you and your contractor to determine the approved dollar amount covered by your warranty. Your contractor may then make the necessary repairs.

3. Payment

Your APHW customer service representative will make sure that arrangements for payments are made. You will be required to pay the contractor a deductible for each trade call, or the actual cost; whichever is less.

An APHW customer service representative will follow up with you after the repairs are made to make sure you are completely satisfied with the work that was done.

Home Entertainment & Technology Plan by Fortegra

Desktop Computers | DVD/Blu-Ray Players | Gaming Systems | Home Theater | Laptop Computers
Peripherals | Wearables | Printers | Routers | Tablets | Television Monitors



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Scan QR Code for more information.

For Home Entertainment & Technology claims service, call:

877.958.2398



Terms & Conditions do apply



This brochure contains only a summary of the plan benefits. For complete information on coverage, limits, exclusions, and requirements of the Service Contract, please refer to the complete Terms & Conditions available at this QR code or by visiting:

https://www.aphw.com/DTC_TC

Call or email us 24/7/365 with questions!



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EXAMPLE